

What is HackensackUMC MyChart?

HackensackUMC MyChart is a secure, online tool that connects you to personalized health information from the privacy of your home at any time, day or night. HackensackUMC MyChart also alerts you to important, institutionally determined health-related reminders to help you better plan the details of your ongoing health care. You, and only you, can access your HackensackUMC MyChart account. The information is encrypted, which means it is stored in such a way that it can only be unscrambled after you enter the correct password.

Urgent Medical Matters

HackensackUMC MyChart should never be used for urgent medical matters. For all urgent medical matters, contact your doctor's office by telephone, go to an emergency room, or call 9-1-1. Please DO NOT send any message to the mychartsupport@HackensackUMC.org email address regarding your health or health-related issues. Messages sent to this email address will not be reviewed by your doctor or any clinical staff.

How to Access MyChart

If you were recently an inpatient at HackensackUMC, your discharge instructions will contain an activation code for your MyChart account. For more information about HackensackUMC MyChart visit: **www.HackensackUMC.org/MyChart** or email: **mychartsupport@HackensackUMC.org**.

About HackensackUMC

Hackensack University Medical Center, part of the Hackensack University Health Network, is truly an extraordinary place bringing together exceptional patient care and medical innovation. This powerful combination enables us to take medicine further than ever before, to push beyond traditional thinking and provide patients with amazing possibilities.

Founded in 1888 with just 12 beds, HackensackUMC was Bergen County's first hospital. As we continue to grow and flourish, this nonprofit, teaching and research hospital has grown to become the largest provider of inpatient and outpatient services in New Jersey. Not only have we added 763 more beds to our facilities, but we're now Bergen County's hub of healthcare for the Northern New Jersey and New York metropolitan areas.



30 Prospect Avenue, Hackensack, NJ 07601
551-996-2000
www.HackensackUMC.org



Welcome to

HackensackUMC
MyChart

**YOUR SECURE ONLINE
HEALTH CONNECTION**

www.HackensackUMC.org/MyChart

HackensackUMC *MyChart* FEATURES



Test Results

Some test results are released at your doctor's discretion and some tests may take several weeks to process. Please contact your physician if you do not see a test result you expected to see.



Medications

If you have no refills left for a prescription, you may want to request a renewal from your physician. You will receive a MyChart message when the renewal request has been processed.



Preventive Care

Preventive care plays an important part in your health and overall well being. Procedures are recommended for you based on your age, gender, and, in some cases, your medical history.



PLEASE CALL 911 IF YOU ARE IN NEED OF IMMEDIATE MEDICAL ASSISTANCE.



Communicate with Your Doctor

You can send a non-urgent medical question to your doctor's office. The names that appear in the "To the office of" drop down box are providers that you have had an appointment with in the past year or a provider that you have an appointment with in the next six months.



Fill Out Pre-Visit Questionnaires

Save time at the clinic by answering medical history questions prior to your visit. Questionnaires can be linked to your upcoming appointment or selected from the MyChart Message Center – Send Questionnaire feature.



Download Your Record

Create a portable copy of your allergies, medications, current health issues, test results, and immunizations from MyChart. You can put your record on a USB drive and take it with you to share with your other healthcare providers.



Request an Appointment

Request a new appointment from the Request an Appt feature. You can designate a doctor, type of visit and desired time frame.

The request will be sent to your doctor's office, which will confirm the appointment with you either by phone or through a MyChart message.



You will need to call your doctor's office for an appointment if your medical need is urgent.



Upcoming Appointments

View your upcoming appointments. Click on an appointment to view details including driving directions and questionnaires.



Past Appointments

Select a past appointment to view the visit summary. The visit summary is the information that was provided at the end of the visit.

Plus information on Allergies, Immunizations, Medical History, and more.

For more information visit www.HackensackUMC.org/MyChart

